

STUDENT SUPPORT FLOWCHART

(NON-EMERGENCY)

Emergency:
911 or
Safety & Security Emergency
320-308-3333

sctcc.edu/Cyclones-CARE



RECEIVE AN EMAIL OR PHONE CALL FROM STUDENT ABOUT A CONCERN, EMERGENCY, INCIDENT



OFFER SUPPORT. IF STUDENT NEEDS FURTHER ASSISTANCE:

OBSERVE OR HEAR ABOUT CONCERNING BEHAVIOR OF A STUDENT



TALK TO THE STUDENT ABOUT YOUR CONCERN. IF STUDENT NEEDS FURTHER SUPPORT:

IS THE CONCERN ACADEMIC?



CONSULT THE ACADEMIC ADVISING CENTER OR CENTER FOR ACADEMIC SUCCESS FOR SUPPORT

advising@sctcc.edu, 320-308-5741
cas@sctcc.edu, 320-308-5920

IS IT A CONDUCT ISSUE?



SUBMIT A CYCLONES CARE FORM

sctcc.edu/cyclones-care

CONTACT THE DIRECTOR OF SAFETY & SECURITY FOR SUPPORT

safety@sctcc.edu
Office: 320-308-6158

EXAMPLES

ACADEMIC CONCERNS WITHOUT DISTRESS

- Excessive absences
- Decline in academic performance
- Failing course(s)
- Missed deadlines
- Unsure of academic plan
- Risk of not graduating

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IF THE STUDENT HAS DISCLOSED USE OF ACCOMMODATIONS, CONSULT ACCESSIBILITY SERVICES

acc@sctcc.edu
320-308-5757

CONDUCT ISSUES

- Disruptive: Inappropriate outbursts or persistent interruptions, continued arguing beyond the scope of academic debate
- Failure to obey instructions of campus officials
- Personal insults
- Theft from or damage to campus property
- Appears to be intoxicated/high in class or at meetings/events
- Smoking in unauthorized areas

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SUBMIT A CONDUCT REFERRAL FORM

sctcc.edu/student-conduct

CYCLONES CARE CONCERNS

- Basic needs (food, housing, transportation, childcare, financial, etc.) difficulties
- Mental health concerns
- Change in personality or sudden/erratic changes in behavior
- Experience a personal medical emergency or family illness/death

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