

Adobe Connect (Web Conferencing Service)

- Go to <https://webmeeting.minnstate.edu/> to access Minnesota State's web conferencing service Adobe Connect.
- Check out this [Video Overview](#) of how to access Minnesota State's web conferencing service portal. Additional support materials are available when you login to the service.
- Contact the [ITS Service Desk](#) if you have a question or need assistance. Please submit a ticket for Minnesota State's web conferencing service, powered by Adobe Connect Meetings.

Before your Adobe Connect Meeting

- Make sure your computer is ready - [Perform an Adobe Connect Diagnostic Test](#) to make sure that your computer and web browser can run a web meeting with Adobe Connect.
- Launch a Test Meeting - [Use the "Browser Check](#) meeting room to make sure that your computer and web browser can launch an Adobe Connect meeting room. In this room, you can also test your computer microphone and web camera.
- Adobe Connect Add-in - [Download and install the latest version of the Adobe Connect Add-In](#) [administrator permissions required] on your computer. If you don't have the Adobe Connect Add-In installed, don't worry, a temporary version ("Lightning download") of the Adobe Connect Add-In is launched.
- Enabling Flash in your Browser - The Adobe Flash Player launches the Adobe Connect Add-In. [This tool from Adobe](#) allows you to see if Flash Player is installed on your computer and how to enable it in your web browser.
- Need help during a meeting?
Call 1-866-922-9566 or email support@meetme.net to reach technical assistance.
Meeting support is provided to Minnesota State by Arkadin Support.